

Medical Emergency

Medical emergencies can occur at any time and may range from minor illnesses and injuries to life-threatening conditions requiring immediate intervention. Prompt recognition, early activation of emergency services, and immediate assistance can significantly improve outcomes and save lives.

The Master's University Emergency Management Department, in coordination with Campus Safety, the Campus Health Office, the TMU Volunteer EMT Program, and local emergency medical services, is prepared to respond to medical emergencies occurring on campus. Members of the TMU community are encouraged to seek help immediately whenever a medical emergency is suspected.

If You Encounter a Medical Emergency

Assess the Situation

If someone is seriously ill or injured:

- Remain calm.
- Ensure the area is safe for yourself and others.
- Check the person's responsiveness and breathing.
- Do not move an injured person unless they are in immediate danger.
- Send someone to assist or call for help if others are nearby.

Call for Emergency Assistance

For life-threatening emergencies:

- Call 911 immediately.
- Contact TMU Campus Safety at (661) 713-7561.

Campus Safety personnel can coordinate the response of local emergency medical services and activate the TMU Volunteer EMT Program, which provides trained emergency medical responders to assist during campus emergencies.

When reporting an emergency, provide:

- Your exact location.
- The nature of the medical emergency.
- The person's condition.
- Whether the person is conscious and breathing.
- Any immediate hazards or special circumstances.

Provide First Aid if Trained

If you are trained and it is safe to do so:

- Begin appropriate first aid measures.
- Use available personal protective equipment if possible.
- Continue care until relieved by emergency responders.

If you are not trained:

- Stay with the individual.
- Provide comfort and reassurance.
- Follow instructions provided by emergency dispatchers or responders.

Cardiac Emergencies and AED Use

If someone collapses and is not breathing normally:

- Call 911 immediately.
- Contact TMU Campus Safety.
- Begin CPR if trained.
- Retrieve and use an Automated External Defibrillator (AED) if available.

AEDs are located throughout the TMU campus and are designed to be used by both trained and untrained responders. Follow the voice prompts provided by the device.

Medical Emergencies During Business Hours

For non-life-threatening illnesses or injuries occurring during normal business hours, individuals may seek assistance through the Campus Health Office.

Examples include:

- Minor illnesses
- Minor injuries
- Fever or flu-like symptoms
- Medical concerns requiring evaluation
- Follow-up medical assistance

Individuals experiencing severe symptoms or life-threatening conditions should always call 911 and contact Campus Safety immediately.

Mental Health Emergencies

If an individual appears to be a danger to themselves or others, or is experiencing a severe mental health crisis:

- Call 911 immediately if there is an imminent threat.
- Contact TMU Campus Safety.
- Stay with the person if it is safe to do so.
- Speak calmly and avoid confrontation.
- Await assistance from trained responders.

When Emergency Responders Arrive

When Campus Safety, Volunteer EMTs, or emergency medical personnel arrive:

- Remain calm.
- Provide all known information about the patient's condition.
- Follow instructions from responders.
- Give responders adequate space to work.

After the Incident

- Cooperate with emergency personnel if additional information is requested.
- Seek follow-up medical care if advised.
- Utilize available counseling or support services if needed.
- Monitor official university communications for any additional instructions.

Preparedness

Help prepare for medical emergencies by:

- Learning CPR and AED use.
- Familiarizing yourself with AED locations on campus.
- Saving the Campus Safety emergency number in your phone.
- Reporting medical emergencies immediately.
- Participating in emergency preparedness training opportunities.

Remember: In a medical emergency, immediate action saves lives. Call 911, contact Campus Safety, and seek assistance without delay.

